

DYNAMIC MARKET

Repairs & Maintenance

Join our Dynamic Market to access opportunities for responsive repairs, voids and planned maintenance services across the public sector.

Supplier Guide



About this Dynamic Market

Dynamic Market Overview

Our Repairs and Maintenance Dynamic Market provides customers with a quick, effective and compliant way to manage their responsive repairs, voids, planned maintenance and damp and mould projects. It's a compliant route to market and it covers the whole of England.



Lot Breakdown

Lot 1: Responsive Repairs

This lot will cover responsive repairs to social housing providers under a single contract. This means suppliers joining this lot must be able to provide a holistic approach to responsive repairs and be able to provide a multitude of trades under a single service. Suppliers in this lot will likely be required to provide various work streams such as:

- Scaffolding
- Excavation and Earthwork
- Demolition
- Fencing
- Drainage above and below ground
- Concrete work
- Masonry work
- Roofing
- Woodwork
- Metalwork
- Finishing works (Plastering, rendering, flooring, carpeting)
- Painting and Decorating
- Cleaning and Clearance
- Glazing
- Plumbing and Heating
- Electrical Installations
- General Property Maintenance
- General Builders

Lot 2: Voids

This lot is aimed at suppliers that can fulfil works to void properties for social housing providers. This is responsive in nature and will likely require the supplier to be able to provide a multitude of trades, similar to Lot 1. Voids are responsive and therefore unplanned.

Voids are usually time sensitive as the customer will want to get the property re-let to minimise loss of rental income. The customer will usually specify the work and advise of a timescale for which they need the work completed. They may require a specific work stream item to be completed, or request several types of work, dependent on their requirements



Lot Breakdown

Lot 3: Planned Works

This lot will cover planned maintenance works required to properties owned by our customers. The work items will usually cover complete renewals of property elements as outlined below. These may be individual element renewals or a various number of properties which require the same work stream. Anticipated works to be carried out within this lot are:

- Property Refurbishments
- Kitchens and Bathrooms
- Electrical testing and Rewires
- Fencing and gates
- Renewal of drainage installations
- Concrete repair works
- Masonry and stone works
- Roofing both flat and pitched
- Internal and external Decorations and repairs
- Windows and Door replacements
- Finishing works (Plastering, rendering, flooring, carpeting)
- Cleaning and Clearance
- Plumbing and Heating
- TV aerials
- Door Entry systems
- Scaffolding
- CCTV servicing and installations
- Passive Fire protection
- Warden Call



Lot Breakdown

Lot 4: Damp and Mould

This lot will cover damp and mould investigations and remedial works required to properties owned by social housing providers. The work items will usually cover:

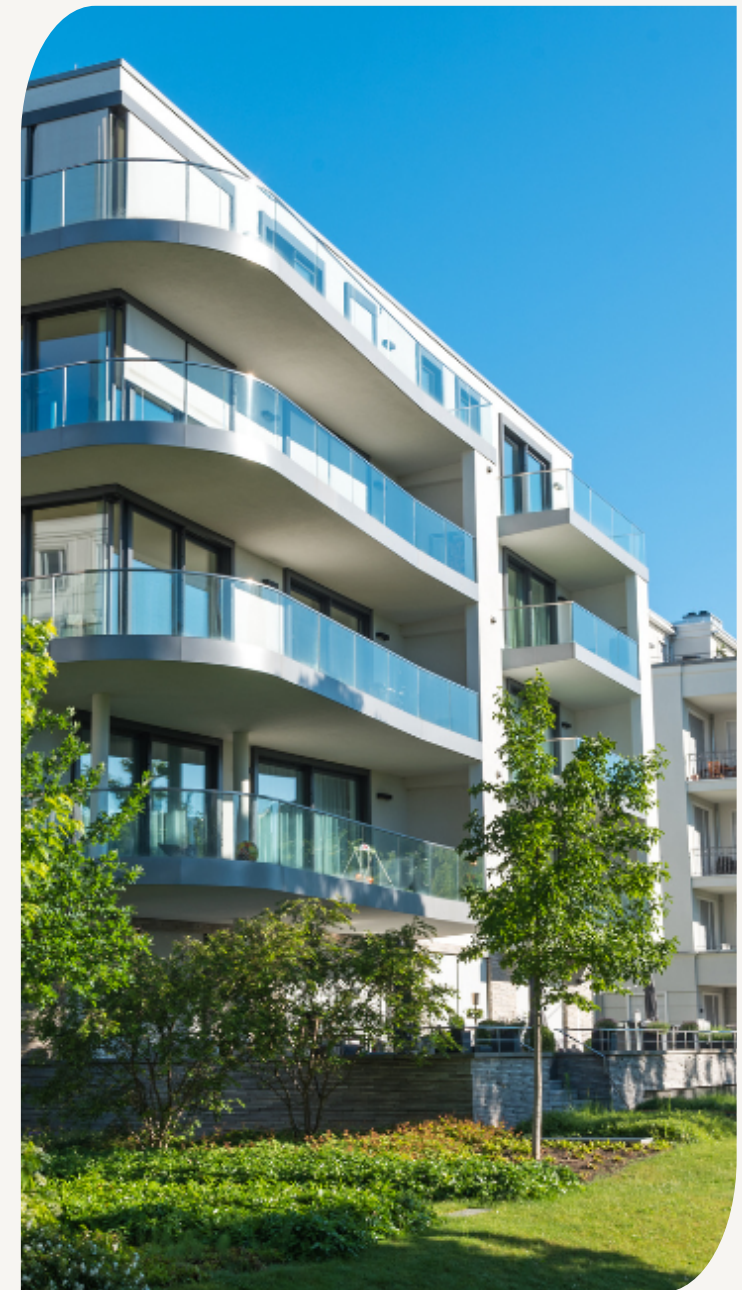
- Investigation and diagnosis of damp and mould issues
- Anti-condensation measures, such as improved ventilation and insulation
- Rising damp treatments, including injection or physical damp proof courses
- Remedial works for penetrating damp, such as roof leaks and failed seals around openings
- Repairs and treatments for damp and mould caused by plumbing or building leaks
- Associated building works, including roofing, waterproofing, insulation, and ventilation installation

Suppliers on this lot will be expected to provide either a single service as outlined, or a combination of the services/works outlined above.

Lot 5: Combined Works

This lot will cover a combination of works and services across lots 1–4 under the Dynamic Market required to properties owned by our customers.

Please Note: Suppliers in this lot will need to be able to provide all works and services across lots 1–4 as outlined above.



How to join

Our Repairs & Maintenance Dynamic Market is hosted on our In-Tend portal. The application process is shorter when compared to a traditional framework. If for whatever reason your first application is unsuccessful, you will be able to reapply.



01. Create an Account

Register for our In-Tend portal by following [this link](#). If you're already registered you can skip this stage.

02. Access the Dynamic Market

Access our Dynamic Market by following [this link](#).

03. Review the Tender Documents

Download and read the tender documents. Make note of any requirements which may apply.

04. Submit Your Application

Complete the online questionnaire – we'll ask questions regarding your accreditations, insurances and capacity.

05. Application Review

We will review your submission within a reasonable timeframe (usually 7 – 14 days). You will be notified if you have been successful or not.

06. Outcome & Next Steps

If successful, you'll be asked to sign the DM Agreement. Once this has been signed and returned you'll be added to the DM and will be able to take part in future related tender opportunities.

If not successful you will be given feedback and are able to reapply.

Contact Us



Like to know a little more?

Get in touch:

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