

FRAMEWORK GUIDE

Heating and Water Hygiene

Appoint experienced contractors able to deliver heating installation and maintenance, alongside water hygiene remedial works across your buildings.



Framework Details

Our Heating & Water Hygiene Framework is split into four Lots covering domestic heating, commercial heating, combined heating services, and water hygiene remedial repairs.

It provides housing providers and publicly funded organisations with a compliant and flexible route to appoint experienced contractors through direct award or mini-competition.

Framework Reference	2024/S 000-000611
Awarded	09/01/2024
Expires	08/01/2028
Procured Under	PCR2015
Framework Tender	30% cost and 70% quality



Lot 1:

Combined Domestic and Commercial Heating

Scope of Services:

This Lot is designed to deliver contracts which cover both commercial and domestic heating requirements. It connects you to a range of experienced contractors able to support you with your programmes.

Contractors are able to cover the servicing, responsive repairs, safety inspections and heating installations in both domestic and commercial buildings.



Combined Domestic and Commercial Heating

Suppliers



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Lot 2: Commercial Heating

Scope of Services:

This Lot is designed to deliver contracts covering your commercial heating requirements. It connects you to a range of experienced contractors able to support you with your programmes.

Contractors on this Lot are able to cover the servicing, responsive repairs, safety inspections and heating installations in commercial buildings.



Commercial Heating Suppliers



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Lot 3: Domestic Heating

Scope of Services:

This Lot is designed to deliver contracts covering your domestic heating requirements. It connects you to a range of experienced contractors able to support with your programmes.

Contractors on this Lot are able to cover the servicing, responsive repairs, safety inspections and heating installations in domestic buildings.



Domestic Heating Suppliers



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Lot 4: Water Hygiene Remedial Repairs

Scope of Services:

This Lot covers your remedial repairs. Contractors can carry out a range of water hygiene repairs to your domestic and commercial properties.

Contractors on this Lot are able to cover a range of remedial works including: cistern and system disinfection, cistern replacements, re-lining of storage tanks, insulation, valve and stopcock replacement and renewals, pipework.



Water Hygiene Remedial Repairs Suppliers



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Accessing this framework

Access Options:

Direct Award

You're able to Direct Award to the top ranked supplier on these Lots providing that your requirement is within the scope of the framework. In exceptional cases, you are able to direct award outside of number 1 with a strong justification.

How long will this take me? 3 – 4 weeks depending on your internal approval process

[Click to view our process map](#)

Mini-Competition

You're also able to run a mini-competition to call off this framework. You'll be able to use your own specification and cost model. You can also choose your own cost / quality split and quality questions. All pricing submitted by contractors must be linked to the framework.

How long will this take me? 6 – 8 weeks depending on your internal approval process

[Click to view our process map](#)



Frequently Asked Questions

Who can access this framework?

Any publicly funded body can use this framework. Access is not limited to SEC Members alone. [Full details can be found here.](#)

Is there a cost to access?

There is no access fee to use this framework. A levy % dependant on whether you are a guest or member is collected directly from the contractor once a call off contract is awarded. This percentage will never be more than 1.5% for Members and 2% for Guests.

How do I access this framework?

If your organisation is already a SEC Member then you will not need to sign an additional Access Agreement. You're already signed up.

If your organisation is new to SEC, and would like to use our frameworks as a non-member then you will need to sign our Access Agreement. You'll only need to sign this once and you'll receive access to all our Frameworks and DPS's – even ones we procure in the future. You can view a draft agreement here – [DRAFT Access Agreement \(Non-Members\).](#)



Why use SEC?

Working with us means partnering with a not-for-profit organisation dedicated to supporting the housing sector. Public procurement is what we do best – since 2005 we've ensured that every framework we procure is designed by and for our customers. And, we reinvest our surplus back into the housing sector through our Training and Insights programmes.

What it means for you:

- Fully compliant route to market with advice from procurement experts across each stage of your project
- Additional support with your technical documents, procurement strategy and contract management when you need it
- Amplified social value on top of what's already delivered through your contract. You'll also help fund our reinvestment programmes delivering training, sector insights and community projects



£1,000,000 investment in training that bridges the skills gap and £400,000 to community projects.

Plus £230,000 on insights projects that support better procurement practices.



Next Steps



We've got two options depending on where you are with your project.

Like to know a little more?

Get in touch:



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Ready to use this framework

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